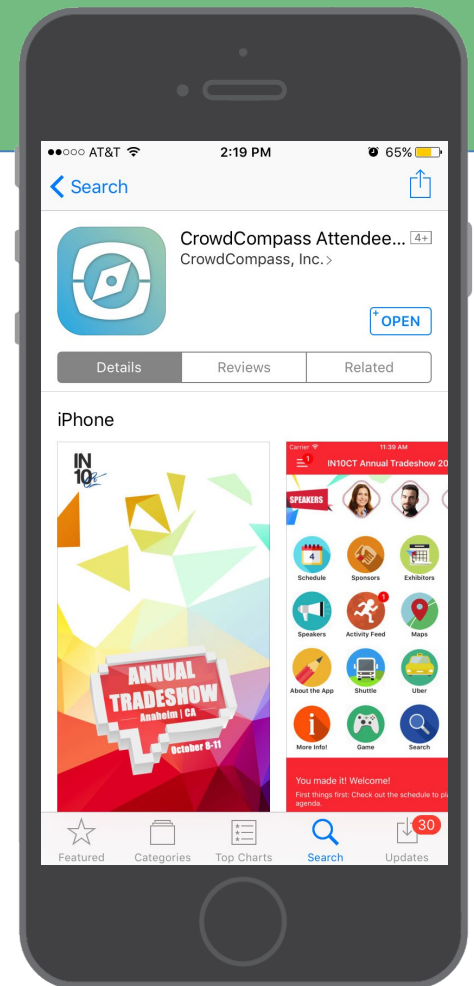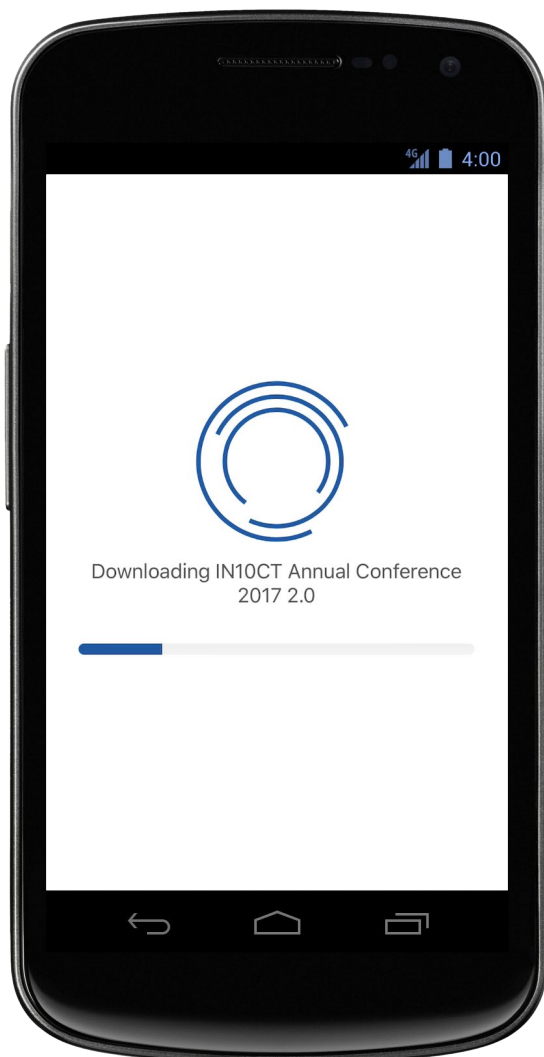# Downloading the App

Get the app

1 Go the right store. Access the App Store on iOS devices and the Play Store on Android.

If you're using a Blackberry or Windows phone, skip these steps. You'll need to use the web version of the app found here: [Add hyperlink to OEG].

2 Install the app. Search for CrowdCompass AttendeeHub. Once you've found the app, tap either **Download** or **Install**.

After installing, a new icon will appear on the homescreen.

Find your event

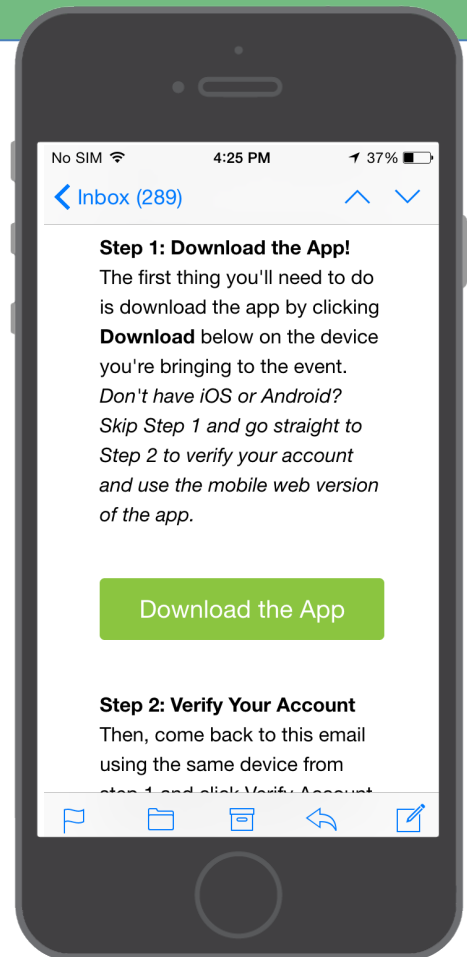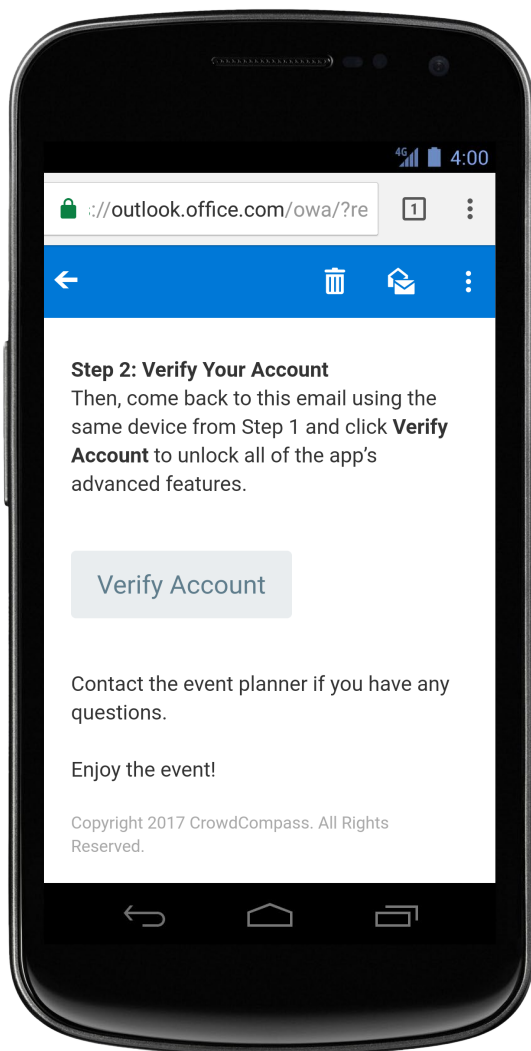**1 Search the AttendeeHub.** Once downloaded, open the AttendeeHub app and enter [Add event name, event code, or password].

2 Open your event. Tap the name of your event to open it.

Logging In Via Invitation

Download the App

1 Find your Invitation. Check your email for an invitation message from IAT Congress

2 Download the App. Click **Download the App** to be taken to the App Store. Click **Download** and wait for the app to install on your device.

No SIM 📶   4:25 PM   📍 37% 🔋

‹ Inbox (289)   ∧   ∨

Step 1: Download the App!
The first thing you'll need to do is download the app by clicking **Download** below on the device you're bringing to the event. *Don't have iOS or Android? Skip Step 1 and go straight to Step 2 to verify your account and use the mobile web version of the app.*

> Download the App

Step 2: Verify Your Account
Then, come back to this email using the same device from
step 1 and click Verify Account.

🔒 ://outlook.office.com/owa/?re   1   ⋮

←   🗑   ✉   ⋮

Step 2: Verify Your Account
Then, come back to this email using the same device from Step 1 and click **Verify Account** to unlock all of the app's advanced features.

> Verify Account

Contact the event planner if you have any questions.

Enjoy the event!

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Verify Your Account

1 Return to your Invitation. Once the app has finished installing, open your invitation email again.
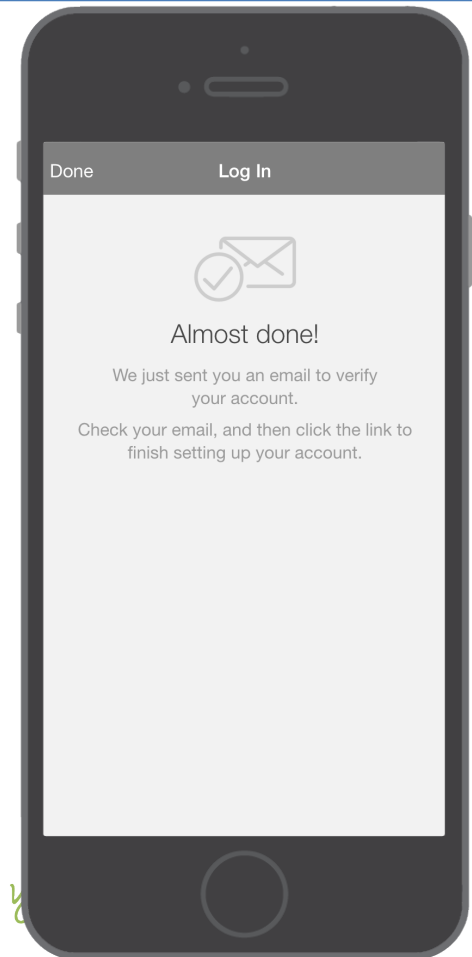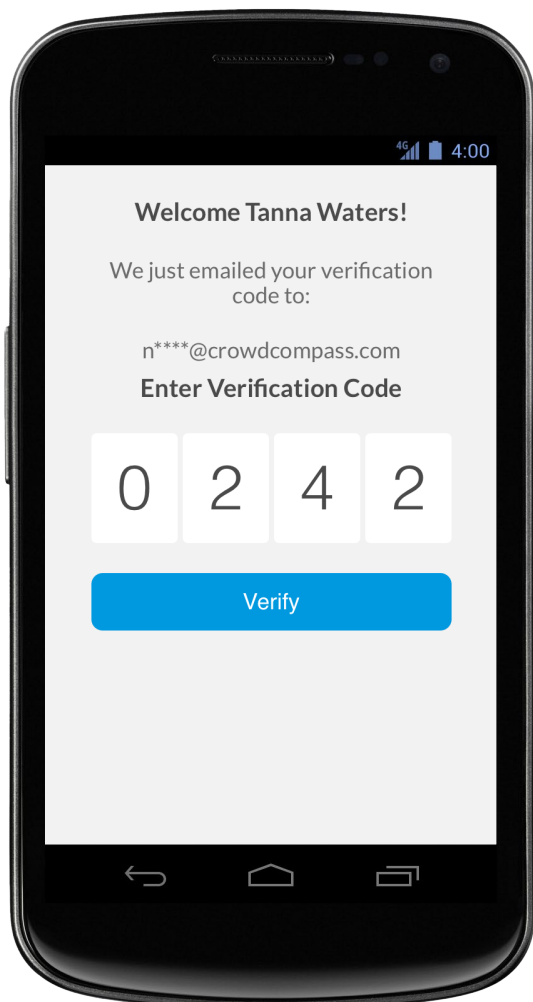
Click **Verify Account**.

2 Confirm your Verification. Click **Open App** to complete the verification via your brand new mobile app.

Logging In Via the App

Get the Email

1 Download the App. Find **IAT Events** app on the app store and click **Download**. Once it installs on your device, tap its icon on your device's home screen.

2 Enter your details. Tap **Log in for more features**. Enter your first and last name where prompted, then tap **Next**. Enter an email address where you'd like your verification email sent, then tap **Next** one more time.

Done	Log In

Almost done!

We just sent you an email to verify your account.

Check your email, and then click the link to finish setting up your account.

Welcome Tanna Waters!

We just emailed your verification code to:

n****@crowdcompass.com

Enter Verification Code

0	2	4	2

Verify

Verify Your Account

1 Open your email. Exit the app and open your verification email. You'll see it includes your four-digit verification code.

2 Enter the code. Return to the app and enter the verification code, then tap **Verify** to log in to your mobile app.
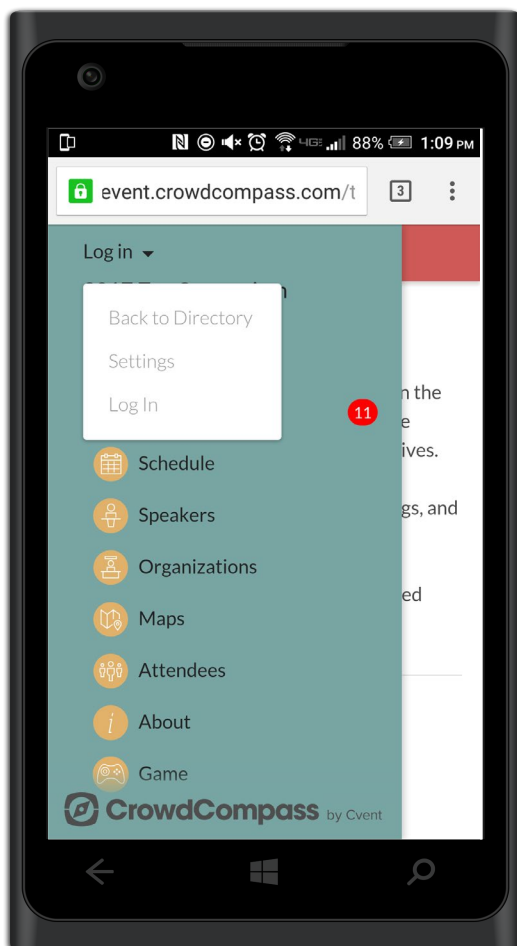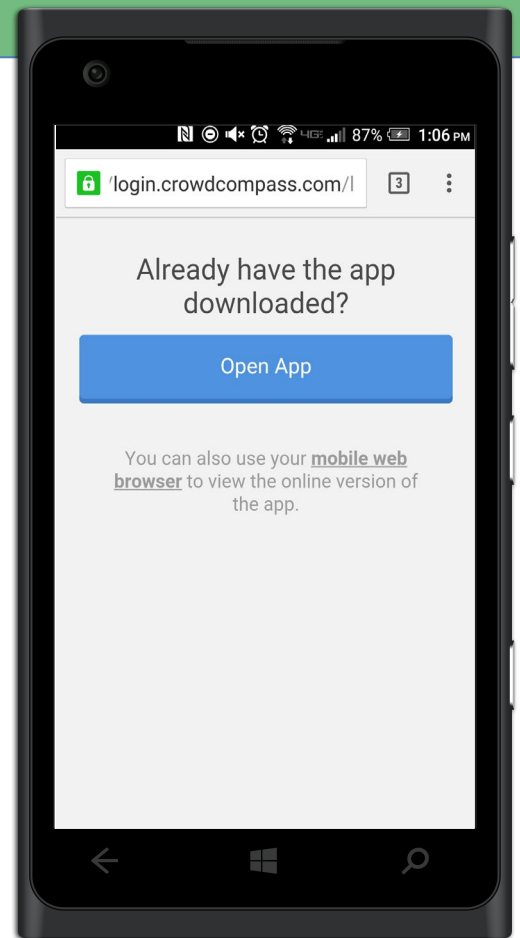
Logging In Via the Web

Through the Invitation

1 Open your invitation email. Access your invitation on the device that you plan to bring to the event.

Tap **Verify Account**.

2 Activate your account. Click **mobile web browser** to complete the verification via the Online Event Guide.

Through a URL

1 Open the OEG. Access the web version of the event's app using this URL: *https://crowd.cc/s/xGos* Tap the hamburger icon in the top left, **Log in**, then **Log In** once again from the dropdown.

2 Enter your details. Enter your first and last name where prompted, then tap **Next**. Enter an email address you have access to, then tap **Next** one more time.

3 Verify your account. Access your verification email. You'll see it includes your four-digit verification code.

Return to the log in page and enter the verification code, then tap **Verify** to log in to your mobile app.
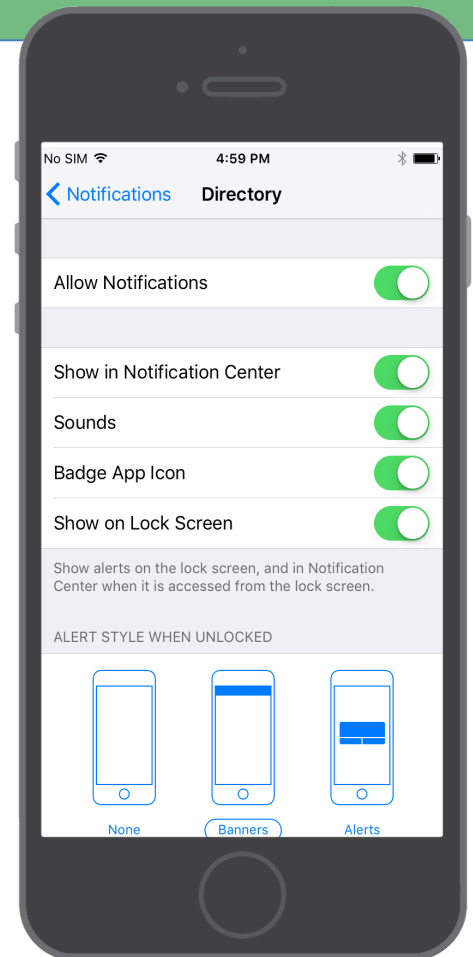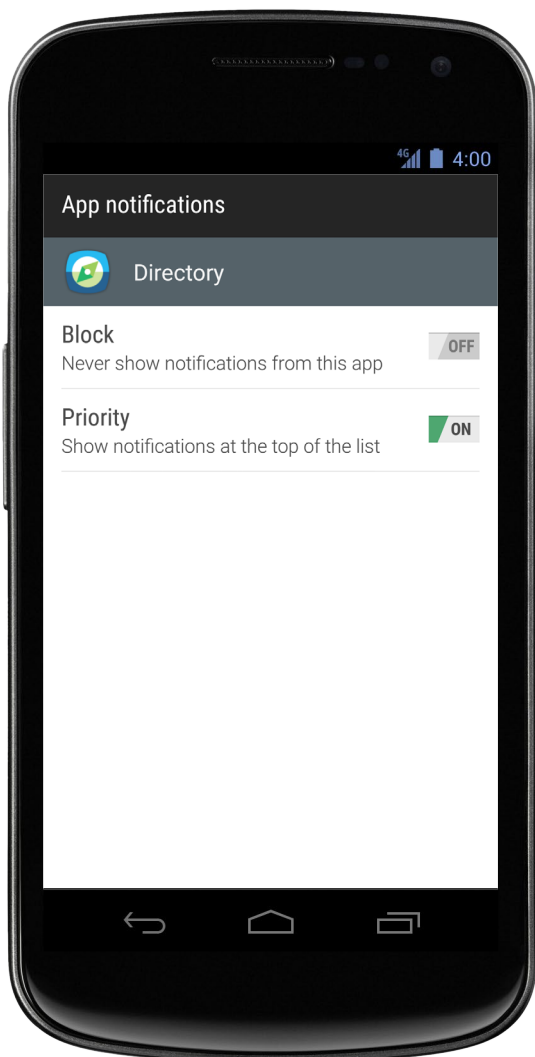
Allowing Push Notifications

Allowing Notifications on iOS

1 Access the Notifications menu. From the home screen, tap **Settings**, then **Notifications**.

2 Turn on Notifications for the app. Find the IAT Events app on the list and tap its name. Switch Allow Notifications on.

3 Receive Notifications. We will send out notifications for start of sessions and other events during Congress.

No SIM   4:59 PM

‹ Notifications   Directory

Allow Notifications

Show in Notification Center

Sounds

Badge App Icon

Show on Lock Screen

Show alerts on the lock screen, and in Notification Center when it is accessed from the lock screen.

ALERT STYLE WHEN UNLOCKED

None   Banners   Alerts

App notifications

Directory

Block
Never show notifications from this app

OFF

Priority
Show notifications at the top of the list

ON

Or Android

Note: Not all Android phones are the same. The directions below walk you through the most common OS, Android 5.0.

1 Access the Notification menu. Swipe down on the home screen, then click the gear in the top right. Tap **Sounds and notifications**.

2 Turn on Notifications for your event's App. Scroll down and tap **App notifications**. Find your event's app on the list. Switch notifications from off to on.